



Delhi Urban Shelter Improvement Board

Govt. of NCT of Delhi
(DUSIB - Night Shelter Branch)

Punarwas Bhawan, I.P. Estate, New Delhi - 110002

D/D (System)

No: F.06/NS/DUSIB/381/2016 / 0-484.

Date: 01.05.2017

Sub: Summer Action Plan 2017 for Night Shelters.

Sir,

I am directed to forward the Summer Action Plan 2017 for Night Shelters duly approved by the competent authority for information and necessary action.

Yours faithfully


01/05/17.

(D. Karthikeyan)

Deputy Director (Night Shelter)
+918800911449

Distribution

1. PS to the Chief Executive officer, DUSIB, Punarwas Bhawan, I.P. Estate, New Delhi-110002.
2. PS to the Member (Admin)/Member (Engineering), DUSIB, Punarwas Bhawan, I.P. Estate, New Delhi-110002.
3. Shri. Bipin Rai, Member (Expert), DUSIB, Punarwas Bhawan, I.P. Estate, New Delhi-110002.
4. The Secretary to Hon'ble Minister for Urban Development/PWD/Health, GNCTD of Delhi.
5. The Principal Secretary, Urban Development Department, GNCT of Delhi
6. The Principal Secretary (Health), GNCT of Delhi.
7. The CEO, Delhi Jal Board,
8. The Commissioner, North Delhi Municipal Corporation
9. The Commissioner, South Delhi Municipal Corporation

R-745/17
2/5/17
E/1457/20/547-8
2/5/17


Pls uplnd.


3/5/17

4

AO-PS

Sec. Anup (Pun)


3/5/17

- ✓10. The Commissioner, North Delhi Municipal Corporation
- ✓11. The Commissioner, East Delhi Municipal Corporation
- ✓12. The Principal Commissioner, DDA
13. All SMAs/NGOs.
14. All CEs/SEs/Divisional EEs of DUSIB.
15. All Deputy Directors (Night Shelter), DUSIB, Punarwas Bhawan, I.P.Estate, New Delhi-110002.
- ✓16. The ^{DO}System Analyst, DUSIB with the request to upload in the DUSIB website.



Delhi Urban Shelter Improvement Board

Govt. of NCT of Delhi
(DUSIB - Night Shelter Branch)
Punarwas Bhawan, I.P. Estate, New Delhi – 110002

~~SECRET/DUSIB/2017~~

~~SECRET/2017~~

Sub: SUMMER ACTION PLAN - 2017 FOR NIGHT SHELTERS

Night Shelters cater to the needs of homeless people on 24x7 basis and is functioning throughout the year. The challenges of maintaining/operating the night shelter during winter and summer are different, hence different strategies are required for winter and summer so as to ensure that night shelter truly cater to the needs of the homeless people and provide shelter throughout the year. In view of the heat wave like condition prevailing in Delhi, the summer action plan 2017 for night shelters is prepared to ensure shelter to all homeless people and protect them from the scorching sun during the upcoming summer season 2017. The summer action plan will be implemented from 1st May, 2017 to 31st, July, 2017. The components of Summer Action Plan 2017 are as follows

1. **Temperature Control:** The effects of High temperature and scorching sun will be reduced by installing sufficient Desert coolers in all the night shelters subject to feasibility. All the existing desert coolers will be made functional before 1st May, 2017. Regular water supply in these coolers shall also be ensured. Exhaust fans shall be installed in all the night shelters wherever feasible within 15 days. Adequate ceiling fans shall be provided in all the night shelters. All the ceiling fans shall be made functional in all the night shelters. The reflective painting shall also be done on the roof of all Porta Cabin – Night Shelters within 15 days so as to reduce the absorption of heat by the Porta Cabins roof tops.
2. **Ensuring the availability of sufficient water in all the night shelters:** Additional water storage tanks shall be provided wherever required to ensure availability of sufficient water

for drinking and other purposes in all the night shelters. The Mayur Jug shall be cleaned regularly. Water coolers /Aqua Guard wherever available shall be made functional before 1st May, 2017. Regular water supply in these coolers shall also be ensured.

3. **Mosquito Control:** Regular fogging shall be arranged for mosquito control in the surrounding areas of all the night shelters. The EEs/SMAs shall liaise with MCD officials for regular fogging in the surrounding areas of all night shelters. Mosquito wire mesh shall be installed in all the windows and doors in all the night shelters within one month. Mosquito repellents/Coils shall also be placed in all the night shelters. Water logging shall be avoided in the surroundings of the night shelter to avoid breeding of mosquitos.
4. **Cleanliness of the shelter:** The shelter shall be kept neat and clean. The durries and Jute mates shall be cleaned in a regular manner and staked properly to avoid breeding of mosquitoes inside the night shelters.
5. **Rescue teams:** DUSIB will deploy six rescue teams to rescue the homeless people lying on the roadside from 10 AM to 4 PM every day initially from 01.05.2017 to 30.06.2017. Each rescue team is equipped with one vehicle, driver and two attendants. Immediately after receiving the information from DUSIB control room or from other sources, rescue team respond to pick up the homeless person from the identified location and take them to nearby shelter or hospital as may be needed.
6. **Mobile App:** Mobile App to track and rescue the homeless can be downloaded from Google Play Store. Any person who come across a homeless person lying/residing along the roadside can simply click a photograph in his/her smart phone and submit it to central control room. The central control room automatically locates the sender/homeless person through GPS and informs the rescue teams to rescue the homeless person. The mobile app also helpful to track the status of the complaint and action taken on the complaint.
7. **Control Room:** A centralized control room with dedicated helpline to rescue the homeless people during the summer season 2017 shall be established at Punarwas Bhawan, I.P.estate, New Delhi to monitor and assist the rescue teams. Control room will receive complaints/information from 10 AM to 4 PM through dedicated help line, mobile App and from other sources. As soon as, it receives information about the homeless person lying along the roadside, the information will be passed to the concerned rescue teams to rescue

the homeless person and shift him to the nearby night shelters or to the hospitals as per need.

8. Monitoring system: Three tier monitoring system is established to monitor the Summer action plan.

a. First Tier: The Joint Apex Committee (JAC) headed by CEO, DUSIB forms the first tier. It includes the Executive Members of DUSIB, representatives of SMAs/NGOs, nodal officers of all the coordinating agencies like DJB, Health Department, Municipal Corporations, Police etc. The main function of the JAC is to ensure better inter departmental coordination among all the departments to ensure necessary civic amenities for homeless people in the night shelter for the successful implementation of the Summer action plan 2017.

b. Second Tier: The monitoring agency of DUSIB headed by Member (Expert) forms the second tier. The main function of the monitoring agency is to examine the inspection reports submitted by the Divisional Executive Engineers and suggest remedial measures for the successful implementation of Summer action plan 2017. Besides, the monitoring agency may also undertake surprise inspection of night shelters.

c. Third Tier: The Divisional Executive Engineers regularly check the upkeep and day to day maintenance of night shelters and the facilities available to homeless people residing at the night shelters. The Divisional Executive Engineers shall submit their inspection report in the prescribed format to monitoring agency for examination and suggest remedial action.

9. Awareness campaign: Awareness campaign shall be conducted with the help of SMAs, NGOs, volunteers to create awareness about the location of the night shelters, facilities available, functioning of rescue teams etc.

10. Coordination: DUSIB will coordinate with Health department, DJB, Municipal Corporations of Delhi and other civic agencies so as to ensure the availability of basic amenities to the homeless people residing in the night shelters.


28/4/17
Director (Night Shelter)